

Lyft with WellFirst Health

Thank you for putting your health first with WellFirst Health!

We know that getting access to care when you need it is important, which is why we are proud to partner with Lyft to make it easier to get to your medical appointments.

Lyft Pass lets WellFirst Health cover the cost of your ride, so it's easier for you to get from A to B. And don't worry about a thing — eligible rides apply to the pass automatically.

If you haven't received your mobile app code for free rides* to medical appointments, please contact our Customer Care team Monday - Thursday: 7:30 am - 5 pm, Friday: 8 am - 4:30 pm CST.

Individual and Marketplace members:
1-866-514-4194 (TTY: 711)

**Please note that free Lyft rides are only available to Individual plan members.*

What you need to know

- Lyft Passes provided by WellFirst Health are for **medical rides only**.
- Your new Lyft code can only be used in your Lyft mobile account. Do not share your code. Once your code is redeemed, it cannot, and should not, be used in any other account.
- Each month, your code is re-loaded with credit to get you to all the rides you need for the month.
- You will be required to enter a credit card to keep on file in order to register for a Lyft account. However, you will not be charged for any rides while using the Lyft Pass for Health Plans.



Getting Started

1. Download the Lyft app from your **Apple App Store** or your **Android Play Store**

Note: If you already have the app, make sure it has been updated from 4/1/2021 or sooner

Open your phone's camera app and scan the code at right for your iPhone or Android to be directed to the app download. You should see a pop up to **"View in App Store"** or **"Play Store Link"** to click on.

2. Create an account with Lyft.

Please follow the directions as given through the Lyft mobile app.



iPhone



Android

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